



I give permission to charge the amount of .....€ on my credit card :

credit card number.....expiration date ...../...../.....

**Signature**

**Date** ...../...../.....

Sarl nadin siret 452 797 00018

## **Sales terms and conditions 2019 “chateau de termes”**

The present sales terms and conditions rule all the stays sold on the website

[www.chateau-de-termes.com](http://www.chateau-de-termes.com)

They are included in the contract binding the establishment and the customers.

The client agrees to acknowledge these terms and conditions prior to any booking request for a stay concerning himself and any other person enjoying the stay.

**1/** The “chateau de termes” is open from april to November . (the price is including heating & charge)  
Swimming pool is open from may 01<sup>st</sup> till September 30<sup>th</sup> . (more if the weather is good)

**2/** In july & August : arrivals and departures in accommodation 4/5pl. rentals for 2 pers , wooden cabin, only on Saturday or sunday

In july & august : from 4 p.m and departures before 10 a.m.

On the others periods : free day of arrival, The duration of the stay can be shorter

The days of arrival you are pleased to come the reception desk from 16:00 & you receive your informations book and your keys.

**3/** prices & payment : all prices are given in euros, including VAT, on the web site.

Payment

Deposit : 25 % = with the booking form,

Balance : 75 % = 30 days before your arrival

100 % if you book less than 1 month before the day of arrival

Payment has to be done on the web site. The system is secured

**4/** tourist tax is not included in the price (0.50€ per person per night over 18 years old )  
it will be payed the day of arrival

**5/** bed linens and two kitchen cloths are included in your rental price.

**6/** the accomodation fee includes free access to all activities : multi sport piscines , playground tennis table go Kart ...

All equipment of the rent is on a list in our accommodation, you can also find it on the website (page : accommodation)

### **7/ Guarantee**

250 € guarantee deposit on your arrival. It will be given back on departure day during the reception opening hours and after the inventory of fixtures. Any damage will be invoiced and added to the price of the stay as well as the cleaning fees if the accommodation is not perfectly clean when you leave.

Cleaning fees : 50 €

If you can not attend the inventory of fixtures, your guarantee will be sent back by post.

**8/** Animals : july & august : Pets are not allowed.,

**9/** rented accommodations booking request : rented accommodations booking requests are nominative and non-transferable.

The lease is only effective after the establishment agreed and has received the payment and the administration fees.

**10/** no discount will be granted for late arrivals and/or early departures

**11/** cancellation insurance

You can subscribe to an insurance cancellation at a rate of 2.2 % of the amount of the stay. It's optional but must be signed at the same time as the reservation if you choose to do so. To consult the general conditions , download "cga gritchen assurance in English" on our website "contact & booking"

Every customer who would not have signed this insurance will see refusing the refund whatever is the motiv.

**12/Applicable law :**

These general conditions are subject to french law and all disputes concerning their application falls under the jurisdiction of the tribunal de commerce de cahors